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Dear Bruce,

I am taking a minute to write you a note to tell you how much we appreciate the work you are doing with us. In the past couple of years you have been totally reliable through all our mutual client work. We have done many restrooms for ITT, executive offices for Lea Associates, and major interior and exterior work for Western Bank. As designers we have many questions when specifying for our clients. You have always made yourself available and have a good practical knowledge from which we can draw. Your knowledge of pricing has also been very helpful for us in getting preliminary bids together.

I unhestitatingly recommend you to all our commercial clients who want an efficiently conducted, well constructed project. You have been extremely helpful with change orders, reworking problem areas, and meeting the challenges that always come up in a remodel situation. I always get the feeling that you handle all pricing fairly and always keep our clients interest at heart.

It is really refreshing to meet a general contractor who is "in it for the long haul" and is as flexible and accommodating as you are. We look forward to many more successful projects together. You certainly make our job alot easier.

Respectfully yours,

Shari Canepa, A.S.I.D.

President

Interior Spaces, Inc.