& D was hard pressed . July 3,2009 To whom it shay to find anything bett praise of thanks concern, toprice & his entire Our experience of working with H. P. asso. Crew, We have been treated has been nothing short of a pleasure. with: - Gromptness Upuring atime of -peliabeliter Fire Bestovation Ch - Professionalism our home, which is very stressful, all the attention to Detail - fearing from the thos ley staff front the hastuly being glided as to what served us. The quality of the -always returned, Thomecally work lythe H. H. tocks - Willengness to go the extra W top Notch Jama * PESPECT ROTTINE ENLIG desinger in another with projound gratitude business, & am tin but VERY sarticular Thelmarieller beld & Sude School



July 3, 2009

To Whom It May Concern:

Our experience of working with HP Associates has been nothing short of a pleasure. During a time of fire restoration in our home, which is very stressful, <u>all</u> the staff from HP has truly served us.

The quality of the work by the HP folks is top notch. I am a designer in another business, I am fair but VERY particular & I was hard pressed to find anything but praise & thanks to Bruce and his entire crew.

We have been treated with:

- Promptness
- Reliability
- Professionalism
- Attention to detail
- Learning from the Pros by being guided as to what to buy, etc., brands, etc.
- Always returned phone calls
- Willingness to go the extra mile for us
- Caring, consideration & RESPECT

With Profound Gratitude,

Thelma Rubinfeld & Jude Jackson